

# California Family Resource Center Data Project

## Findings by region (November 2019)

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### Background

Over the past several decades, family resource centers (FRC) in California have grown and developed tremendously, leading to a widespread interest in the evolving field. A recent review of the FRC landscape conducted by the Early Learning Lab and Laurel Kloomok identified four key areas of opportunity to strengthen the FRC system: funding and sustainability, advocacy and communication, professional development, and data and evaluation. Recognizing that there is a need for data to align communication efforts around FRCs, Harder+Company Community Research, with funding from the David and Lucile Packard Foundation, is conducting a comprehensive review and synthesis of available data on FRCs to support the field's learning and understanding. The goal of this project is to be able to use the data to highlight the impact of FRCs to further support advocacy efforts.

As part of this project, we conducted an online state-wide survey aimed at FRC executive directors (or others with substantial knowledge of the FRCs data) about their FRC's characteristics and services. We received 161 responses, representing 213 FRCs from 48 California counties.

### Evaluation Questions

Through the survey, we sought to answer the following evaluation questions:

1. How many FRCs are there in California? Where are they located?
2. What are the organizational characteristics of these FRCs?
3. Who are the families and children being served in FRCs? What are their characteristics (e.g., demographics, income level, children's age, etc.)?
4. What is the range of services offered in FRCs?
5. What are the FRCs' stated goals or mission?
6. What are the needs of the FRCs and the communities they serve?
7. How is program quality defined? What are the main outcomes FRCs aim to achieve?
8. What staff resources are allocated to evaluation?

### Survey Analysis

This section outlines the approach to analyzing the FRC survey, using both descriptive quantitative and qualitative methods.

#### Data Sources

We collected 161 survey responses from 6/19/19 to 8/16/19. Additionally, First 5 Santa Clara provided data on 27 FRCs in that county, outside of the survey, which we merged with the survey data.

#### Data Population

Overall, the data from survey responses and supplementary submissions represented 213 FRCs from 48 California counties (also see table for question 2 below for a detailed breakdown of responses by county).

#### Duplicate Responses

In some instances, duplicate responses were submitted *for the same FRC or FRC network* (as determined based on FRC name, survey respondent name, and survey respondent title). Duplicate responses differed in

the number of survey items answered, or had conflicting answers for the same survey item. In those instances, we compared the responses on an item-by-item basis and merged them into one response (i.e. reduced the number of items left blank in a given response). In the case of conflicting responses for the same item, priority was given to the survey response provided by the executive director or CEO. If this last condition was not met, priority was given to the response with the higher completion rate (see below).

### Missing data and survey completion

All survey responses were screened to determine level of completion. All responses with a completion of 50% or higher were included in the analysis. For scales consisting of averages, scores were computed if at least half of items had responses.

### Calculating sample sizes

The survey instructed the submission of *one response per FRC*. However, some respondents indicated that the data submitted was for *multiple FRCs*. In this case, total FRC sample size ( $n_{FRC=X}$ ) was adjusted accordingly, as were the sample sizes for each individual survey item.

The total FRC sample size ( $n_{FRC}$ ) was used for quantitative survey items in order to calculate a range and median response. For qualitative survey items, the total number of respondents ( $n$ ) was used to analyze responses. (Also see below.)

### Analysis by survey item type

Responses to *multiple choice* survey items (e.g., In what county is your FRC located?) were reported as frequencies and proportions, based on the total FRC sample size ( $n_{FRC}$ ).

Responses to *continuous quantitative* survey items (e.g., What was your FRC's total operating budget in 2018?) were reported as a range and median, based on the FRC sample size ( $n_{FRC}$ ).

*Qualitative free-response* survey items underwent textual analysis, and any reported frequencies or proportions were on the total number of respondents ( $n$ ). Textual analysis proceeded as follows:

1. First, we analyzed the text of all responses in aggregate to identify the most frequently occurring one, two or three-word phrases.
2. Based on this analysis, we developed *response categories* utilizing semantically meaningful phrases (e.g. "trauma", "trauma informed", and "trauma informed services" are all semantically meaningful).
3. We then quantified the number of respondents' that fell within each response category.
4. For this qualitative analysis, proportion of responses were based on the number of respondents ( $n$ ), and not the total FRC sample size ( $n_{FRC}$ ).

### Regions

The counties where FRCs are located were classified using the learning communities geographically defined by Strategies 2.0.<sup>1</sup> The six regions used for this analysis are displayed below:

- **Northern:** Del Norte, Glenn, Humboldt, Lake, Lassen, Mendocino, Modoc, Plumas, Shasta, Siskiyou, Tehama, Trinity
- **Sierra:** Alpine, Amador, Calaveras, El Dorado, Inyo, Mariposa, Mono, Nevada, Sierra, Tuolumne
- **Valley:** Fresno, Kern, Kings, Madera, Merced, San Joaquin, Stanislaus, Tulare
- **Capital:** Butte, Colusa, Placer, Sacramento, Solano, Sutter, Yolo, Yuba
- **Bay Area:** Alameda, Contra Costa, Marin, Monterey, Napa, San Benito, San Francisco, San Mateo, Santa Clara, Santa Cruz, Sonoma
- **SoCal:** Imperial, Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Luis Obispo, Santa Barbara, Ventura

<sup>1</sup> <http://strategiesca.org/services/learning-communities/>

## SURVEY RESULTS BY REGION

### Organizational Characteristics

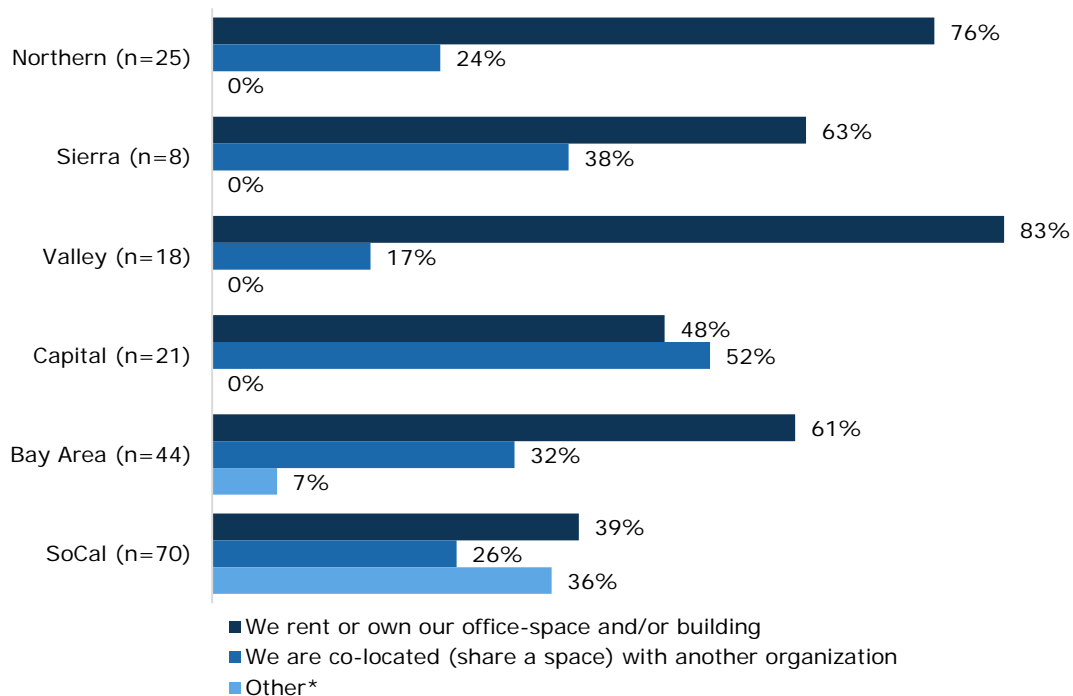
#### 1. In what region is the FRC located?

| Region       | Responses  | FRCs Represented |
|--------------|------------|------------------|
| Northern     | 21         | 25               |
| Sierra       | 8          | 8                |
| Valley       | 18         | 18               |
| Capital      | 16         | 21               |
| Bay Area     | 67         | 71               |
| SoCal        | 31         | 70               |
| <b>Total</b> | <b>161</b> | <b>213</b>       |

#### 2. In what year was your FRC established?

|          | n  | Mean | Median | Min  | Max  |
|----------|----|------|--------|------|------|
| Northern | 23 | 2001 | 2000   | 1980 | 2016 |
| Sierra   | 8  | 1995 | 1996   | 1965 | 2016 |
| Valley   | 18 | 2000 | 1998   | 1989 | 2019 |
| Capital  | 21 | 2000 | 1999   | 1984 | 2019 |
| Bay Area | 43 | 2002 | 2003   | 1972 | 2019 |
| SoCal    | 68 | 1986 | 2000   | 1899 | 2018 |

#### 3. Where is your FRC housed? (n=186)<sup>2</sup>



<sup>2</sup> \*Other options include multiple structures with different types of housing, or virtual.

**4. If your FRC is co-located with another organization, what type of organization is it?<sup>3</sup>**

|                    | Northern<br>(n=6) | Sierra<br>(n=3) | Valley<br>(n=3) | Capital<br>(n=11) | Bay Area<br>(n=14) | SoCal<br>(n=18) |
|--------------------|-------------------|-----------------|-----------------|-------------------|--------------------|-----------------|
| School             | 50%               | 67%             | 100%            | 55%               | 86%                | 78%             |
| Health Center      | 17%               | 0%              | 0%              | 9%                | 0%                 | 11%             |
| Community Center   | 0%                | 0%              | 0%              | 0%                | 7%                 | 0%              |
| Library            | 0%                | 0%              | 0%              | 0%                | 0%                 | 0%              |
| Other <sup>4</sup> | 33%               | 33%             | 0%              | 36%               | 7%                 | 28%             |

**5. Does your FRC operate in multiple sites/locations?**

|     | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=71) | SoCal<br>(n=70) |
|-----|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| No  | 60%                | 38%             | 72%              | 67%               | 46%                | 84%             |
| Yes | 40%                | 63%             | 28%              | 33%               | 54%                | 16%             |

**6. Please indicate the number of sites/locations your FRC operates in:**

|          | n  | Mean | Median | Min | Max |
|----------|----|------|--------|-----|-----|
| Northern | 10 | 3    | 3      | 2   | 5   |
| Sierra   | 5  | 7    | 3      | 2   | 18  |
| Valley   | 5  | 5    | 4      | 2   | 9   |
| Capital  | 7  | 3    | 3      | 2   | 5   |
| Bay Area | 38 | 2    | 1      | 1   | 15  |
| SoCal    | 11 | 4    | 4      | 1   | 6   |

**7. Does your FRC have a “backbone agency” that supports your work?**

|     | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=21) | Bay Area<br>(n=44) | SoCal<br>(n=70) |
|-----|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| No  | 40%                | 50%             | 29%              | 29%               | 32%                | 31%             |
| Yes | 60%                | 50%             | 71%              | 71%               | 68%                | 69%             |

**8. What is the name of your backbone agency?<sup>5</sup>**

|  | Northern<br>(n=15) | Sierra<br>(n=4) | Valley<br>(n=12) | Capital<br>(n=15) | Bay Area<br>(n=30) | SoCal<br>(n=46) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Network or partnership                           | 60%                | 0%              | 0%               | 13%               | 3%                 | 43%             |
| Nonprofit entity                                 | 0%                 | 50%             | 25%              | 7%                | 67%                | 13%             |
| First 5  | 7%                 | 0%              | 17%              | 47%               | 3%                 | 28%             |
| School District, Community College or University | 7%                 | 0%              | 42%              | 0%                | 3%                 | 9%              |

<sup>3</sup> Respondents could mark all the options that applied.

<sup>4</sup> Other options include Regional Center, Additional County Office programs, Law Enforcement, Domestic Violence and Child Abuse Prevention and Hunger Relief, City Government, Early Head Start and Head Start, nonprofits and County service agencies, WIC, and Mental Health-Western Youth Services.

<sup>5</sup> The answers for this question were classified into categories to allow for an easier analysis.

|   | Northern<br>(n=15) | Sierra<br>(n=4) | Valley<br>(n=12) | Capital<br>(n=15) | Bay Area<br>(n=30) | SoCal<br>(n=46) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| City Department (Police, Human Services, Housing) | 7%                 | 0%              | 0%               | 7%                | 3%                 | 4%              |
| Office of Education                               | 7%                 | 25%             | 8%               | 7%                | 0%                 | 0%              |
| Other   | 13%                | 25%             | 8%               | 20%               | 20%                | 2%              |

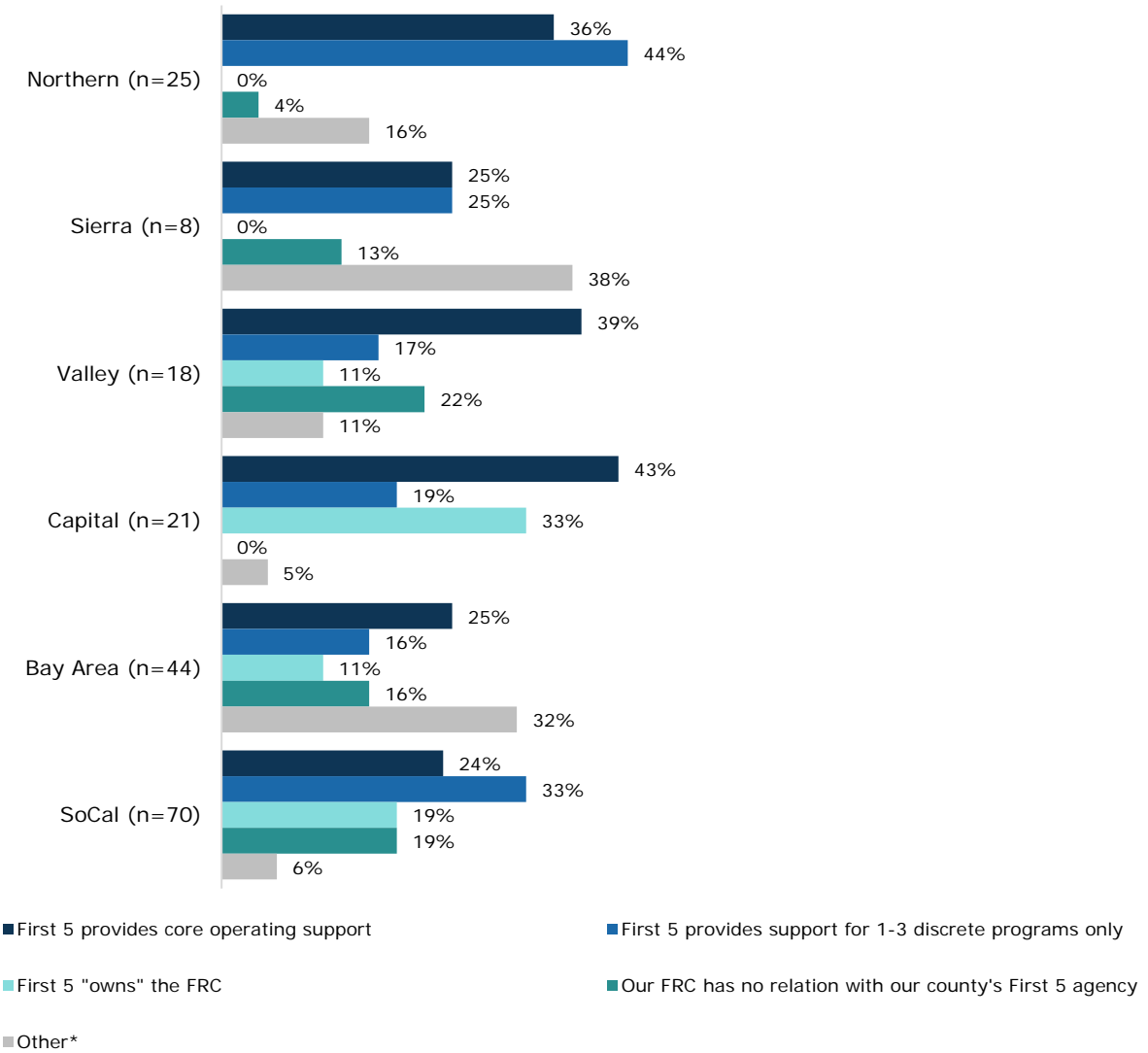
**9. Can you briefly describe how your backbone agency supports your FRC's efforts?<sup>6</sup>**

|  | Northern<br>(n=15) | Sierra<br>(n=4) | Valley<br>(n=12) | Capital<br>(n=15) | Bay Area<br>(n=30) | SoCal<br>(n=48) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Defining strategy and expected community-wide outcomes                               | 87%                | 75%             | 50%              | 100%              | 73%                | 90%             |
| Supporting and advising on program improvement                                       | 87%                | 100%            | 75%              | 93%               | 70%                | 88%             |
| Facilitating and approving formal agreements for operation of the FRC                | 93%                | 100%            | 92%              | 100%              | 90%                | 58%             |
| Increasing efficiency and collaboration among partners                               | 80%                | 75%             | 58%              | 93%               | 67%                | 85%             |
| Advocating and informing on relevant local, state and federal policy                 | 87%                | 75%             | 50%              | 93%               | 70%                | 81%             |
| Ensuring that the input by those being served by the FRC is guiding its direction    | 80%                | 50%             | 50%              | 80%               | 63%                | 90%             |
| Supporting coordinated and consistent processes, policies, and management of the FRC | 87%                | 75%             | 67%              | 100%              | 83%                | 56%             |
| Facilitating resource procurement and allocation                                     | 80%                | 50%             | 67%              | 93%               | 77%                | 58%             |
| Monitoring performance on key metrics  | 73%                | 25%             | 75%              | 93%               | 77%                | 54%             |
| Reducing duplication of services/efforts and identify gaps                           | 80%                | 75%             | 58%              | 60%               | 50%                | 79%             |
| Other <sup>7</sup>   | 0%                 | 0%              | 25%              | 40%               | 17%                | 65%             |

<sup>6</sup> Respondents could mark all the options that applied.

<sup>7</sup> Other options include funding, human resources, trainings, logistics, and administrative support.

**10. What is your relationship to your county's First 5 agency? (n=186)<sup>8</sup>**



**11. How many paid professional (full time - 30 hours or more per week) and support staff does your FRC employ?**

|          | n  | Mean | Median | Min | Max |
|----------|----|------|--------|-----|-----|
| Northern | 23 | 7    | 4      | 0   | 50  |
| Sierra   | 8  | 14   | 5      | 1   | 80  |
| Valley   | 18 | 7    | 4      | 1   | 27  |
| Capital  | 19 | 9    | 7      | 0   | 30  |
| Bay Area | 47 | 8    | 4      | 0   | 36  |
| SoCal    | 68 | 15   | 9      | 1   | 60  |

<sup>8</sup> \*Other options include partner agency, funder, trainings and program support, contract manager, program framework, and past funder.

**12. How many paid professional (part time – fewer than 30 hours per week) and support staff does your FRC employ?**

|          | n  | Mean | Median | Min | Max |
|----------|----|------|--------|-----|-----|
| Northern | 21 | 3    | 3      | 0   | 7   |
| Sierra   | 6  | 6    | 3      | 0   | 25  |
| Valley   | 11 | 2    | 3      | 0   | 5   |
| Capital  | 15 | 4    | 2      | 1   | 20  |
| Bay Area | 39 | 4    | 3      | 0   | 18  |
| SoCal    | 35 | 3    | 2      | 0   | 8   |

**12. How many volunteers worked with your FRC in the last year?**

|              | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=67) | SoCal<br>(n=69) |
|--------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| None         | 4%                 | 0%              | 6%               | 5%                | 7%                 | 25%             |
| 1-5          | 21%                | 25%             | 33%              | 29%               | 22%                | 20%             |
| 6-10         | 21%                | 0%              | 0%               | 48%               | 9%                 | 14%             |
| 11-15        | 8%                 | 25%             | 6%               | 0%                | 15%                | 1%              |
| 16-20        | 0%                 | 0%              | 17%              | 0%                | 9%                 | 3%              |
| More than 20 | 46%                | 50%             | 39%              | 19%               | 37%                | 36%             |

**14. What was your FRC's total operating budget in 2018?**

|          | n  | Mean        | Median    | Min       | Max          |
|----------|----|-------------|-----------|-----------|--------------|
| Northern | 23 | \$651,623   | \$495,000 | \$20,000  | \$3,500,000  |
| Sierra   | 7  | \$1,345,860 | \$350,000 | \$115,000 | \$7,247,023  |
| Valley   | 17 | \$585,875   | \$251,593 | \$11,867  | \$2,400,000  |
| Capital  | 20 | \$710,872   | \$525,000 | \$0       | \$2,471,250  |
| Bay Area | 44 | \$1,068,347 | \$422,072 | \$13,200  | \$16,000,000 |
| SoCal    | 68 | \$1,503,243 | \$745,000 | \$0       | \$4,000,000  |

**15. What were your FRC's top three funding sources in 2018?**

**Funding source #1**

|                   | Northern<br>(n=25) | Sierra<br>(n=7) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=42) | SoCal<br>(n=68) |
|-------------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| First 5           | 16%                | 14%             | 50%              | 76%               | 29%                | 43%             |
| County            | 20%                | 14%             | 11%              | 5%                | 14%                | 7%              |
| City              | 0%                 | 0%              | 0%               | 5%                | 14%                | 1%              |
| Federal           | 4%                 | 29%             | 0%               | 0%                | 2%                 | 4%              |
| CDE               | 4%                 | 0%              | 11%              | 0%                | 5%                 | 1%              |
| DDS               | 0%                 | 0%              | 11%              | 0%                | 5%                 | 1%              |
| DHHS              | 12%                | 0%              | 0%               | 5%                | 0%                 | 15%             |
| Foundation Grants | 0%                 | 0%              | 0%               | 0%                | 2%                 | 6%              |
| MHSA              | 24%                | 14%             | 0%               | 0%                | 2%                 | 1%              |
| LCFF/LCAP         | 0%                 | 0%              | 6%               | 0%                | 5%                 | 1%              |

|                                  | Northern<br>(n=25) | Sierra<br>(n=7) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=42) | SoCal<br>(n=68) |
|----------------------------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Office of Child Abuse Prevention | 4%                 | 0%              | 0%               | 0%                | 2%                 | 0%              |
| Grants                           | 0%                 | 0%              | 0%               | 0%                | 2%                 | 1%              |
| Individual or private donors     | 0%                 | 0%              | 6%               | 0%                | 2%                 | 1%              |
| School District/Charter school   | 0%                 | 0%              | 0%               | 0%                | 0%                 | 10%             |
| MAA/TCM/Medi-Cal                 | 0%                 | 0%              | 0%               | 0%                | 0%                 | 1%              |
| State                            | 0%                 | 0%              | 0%               | 0%                | 0%                 | 1%              |
| Other                            | 16%                | 29%             | 6%               | 10%               | 14%                | 1%              |

**Funding source #2**

|                                  | Northern<br>(n=23) | Sierra<br>(n=7) | Valley<br>(n=14) | Capital<br>(n=21) | Bay Area<br>(n=34) | SoCal<br>(n=50) |
|----------------------------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| County                           | 13%                | 14%             | 29%              | 43%               | 9%                 | 4%              |
| First 5                          | 39%                | 14%             | 14%              | 0%                | 15%                | 24%             |
| Fundraising/Donations            | 9%                 | 0%              | 7%               | 5%                | 9%                 | 8%              |
| State                            | 9%                 | 14%             | 7%               | 24%               | 6%                 | 2%              |
| Foundation Grants                | 9%                 | 0%              | 0%               | 0%                | 18%                | 2%              |
| School District/Charter schools  | 4%                 | 0%              | 14%              | 0%                | 0%                 | 40%             |
| MAA/TCM/Medi-Cal                 | 0%                 | 0%              | 0%               | 10%               | 12%                | 2%              |
| Federal                          | 0%                 | 0%              | 0%               | 0%                | 6%                 | 2%              |
| Office of Child Abuse Prevention | 0%                 | 14%             | 0%               | 5%                | 0%                 | 2%              |
| MHSA                             | 0%                 | 14%             | 0%               | 10%               | 0%                 | 0%              |
| DSS                              | 0%                 | 14%             | 0%               | 0%                | 0%                 | 2%              |
| DDS                              | 0%                 | 0%              | 0%               | 0%                | 3%                 | 2%              |
| Grants                           | 0%                 | 0%              | 7%               | 5%                | 0%                 | 0%              |
| DPH                              | 0%                 | 0%              | 0%               | 0%                | 0%                 | 2%              |
| Health Care provider/Hospital    | 0%                 | 0%              | 0%               | 0%                | 0%                 | 2%              |
| CDE                              | 9%                 | 0%              | 0%               | 0%                | 0%                 | 0%              |
| City                             | 0%                 | 0%              | 0%               | 0%                | 3%                 | 2%              |
| Other                            | 9%                 | 14%             | 21%              | 0%                | 21%                | 4%              |

**Funding source #3**

|                                | Northern<br>(n=20) | Sierra<br>(n=6) | Valley<br>(n=12) | Capital<br>(n=21) | Bay Area<br>(n=27) | SoCal<br>(n=32) |
|--------------------------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Foundation Grants              | 5%                 | 0%              | 8%               | 0%                | 19%                | 9%              |
| First 5                        | 5%                 | 17%             | 17%              | 5%                | 4%                 | 13%             |
| County                         | 0%                 | 0%              | 8%               | 29%               | 19%                | 3%              |
| School District/Charter School | 5%                 | 0%              | 0%               | 0%                | 15%                | 34%             |
| Health care provider/Hospital  | 0%                 | 17%             | 17%              | 14%               | 0%                 | 0%              |
| Individual or private donors   | 10%                | 0%              | 0%               | 14%               | 11%                | 0%              |
| Fundraising/Donations          | 5%                 | 0%              | 0%               | 10%               | 4%                 | 0%              |
| Grants                         | 5%                 | 0%              | 0%               | 5%                | 0%                 | 6%              |



|                  | Northern<br>(n=20) | Sierra<br>(n=6) | Valley<br>(n=12) | Capital<br>(n=21) | Bay Area<br>(n=27) | SoCal<br>(n=32) |
|------------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| City             | 25%                | 0%              | 0%               | 0%                | 4%                 | 19%             |
| State            | 0%                 | 0%              | 0%               | 5%                | 4%                 | 3%              |
| Federal          | 0%                 | 0%              | 0%               | 0%                | 4%                 | 3%              |
| DDS              | 0%                 | 0%              | 0%               | 0%                | 7%                 | 0%              |
| CDE              | 5%                 | 0%              | 0%               | 0%                | 4%                 | 0%              |
| LCFF/LCAP        | 0%                 | 0%              | 17%              | 0%                | 0%                 | 0%              |
| MAA/TCM/Medi-Cal | 0%                 | 0%              | 0%               | 0%                | 4%                 | 3%              |
| DSS              | 0%                 | 0%              | 8%               | 0%                | 0%                 | 0%              |
| Other            | 35%                | 67%             | 25%              | 19%               | 4%                 | 6%              |

### Characteristics of Families Served

#### 16. On average, how many parents/caregivers does your FRC serve annually?

|          | n  | Mean  | Median | Min | Max    |
|----------|----|-------|--------|-----|--------|
| Northern | 23 | 1,181 | 500    | 60  | 10,000 |
| Sierra   | 7  | 289   | 200    | 25  | 1,000  |
| Valley   | 18 | 1,687 | 774    | 25  | 7,000  |
| Capital  | 21 | 1,444 | 1,020  | 60  | 3,000  |
| Bay Area | 55 | 785   | 540    | 34  | 3,854  |
| SoCal    | 69 | 4,517 | 4,200  | 100 | 10,000 |

#### 17. On average how many children does your FRC serve annually?

|          | n  | Mean  | Median | Min | Max    |
|----------|----|-------|--------|-----|--------|
| Northern | 23 | 1,331 | 500    | 40  | 14,470 |
| Sierra   | 7  | 470   | 500    | 39  | 1,000  |
| Valley   | 17 | 1,465 | 800    | 48  | 12,000 |
| Capital  | 21 | 1,628 | 1,500  | 60  | 7,500  |
| Bay Area | 50 | 532   | 223    | 0   | 5,280  |
| SoCal    | 69 | 4,187 | 3,200  | 1   | 12,000 |

#### 18. Of the children your FRC serves annually, how many are children ages 0-5?

|          | n  | Mean  | Median | Min | Max   |
|----------|----|-------|--------|-----|-------|
| Northern | 24 | 441   | 165    | 10  | 4,568 |
| Sierra   | 7  | 241   | 60     | 39  | 650   |
| Valley   | 17 | 427   | 244    | 48  | 1,500 |
| Capital  | 20 | 964   | 975    | 35  | 3,000 |
| Bay Area | 51 | 271   | 160    | 0   | 800   |
| SoCal    | 67 | 2,501 | 3,000  | 0   | 6,000 |



**19. Please describe the race/ethnicity of the clients your FRC serves by estimating the percentage of individuals who identify as:**

|                    |         | White/<br>Caucasian | Asian | Pacific<br>Islander | Black/<br>African<br>American | Latino/a,<br>Hispanic | Arab/<br>Middle<br>Eastern | American<br>Indian or<br>Alaska<br>Native | Other <sup>9</sup> | Unknown |
|--------------------|---------|---------------------|-------|---------------------|-------------------------------|-----------------------|----------------------------|---|--------------------|---------|
| Northern<br>(n=25) | Mean    | 68%                 | 0%    | 0%                  | 1%                            | 20%                   | 0%                         | 9%  | 0%                 | 1%      |
|                    | Median  | 85%                 | 0%    | 0%                  | 1%                            | 6%                    | 0%                         | 4%  | 0%                 | 0%      |
|                    | Minimum | 7%                  | 0%    | 0%                  | 0%                            | 1%                    | 0%                         | 0%  | 0%                 | 0%      |
|                    | Maximum | 95%                 | 5%    | 1%                  | 5%                            | 90%                   | 1%                         | 73%                                       | 4%                 | 15%     |
| Sierra<br>(n=8)    | Mean    | 52%                 | 1%    | 1%                  | 1%                            | 31%                   | 0%                         | 12%                                       | 0%                 | 1%      |
|                    | Median  | 50%                 | 0%    | 0%                  | 0%                            | 25%                   | 0%                         | 0%  | 0%                 | 0%      |
|                    | Minimum | 5%                  | 0%    | 0%                  | 0%                            | 0%                    | 0%                         | 0%  | 0%                 | 0%      |
|                    | Maximum | 90%                 | 5%    | 5%                  | 5%                            | 87%                   | 2%                         | 95%                                       | 0%                 | 5%      |
| Valley<br>(n=18)   | Mean    | 22%                 | 10%   | 1%                  | 8%                            | 48%                   | 2%                         | 1%  | 1%                 | 8%      |
|                    | Median  | 10%                 | 1%    | 0%                  | 3%                            | 48%                   | 0%                         | 0%  | 0%                 | 0%      |
|                    | Minimum | 0%                  | 0%    | 0%                  | 0%                            | 0%                    | 0%                         | 0%  | 0%                 | 0%      |
|                    | Maximum | 100%                | 100%  | 15%                 | 40%                           | 100%                  | 15%                        | 5%  | 4%                 | 100%    |
| Capital<br>(n=21)  | Mean    | 23%                 | 4%    | 1%                  | 9%                            | 49%                   | 1%                         | 1%  | 4%                 | 8%      |
|                    | Median  | 20%                 | 2%    | 0%                  | 1%                            | 40%                   | 0%                         | 0%  | 0%                 | 4%      |
|                    | Minimum | 0%                  | 0%    | 0%                  | 0%                            | 0%                    | 0%                         | 0%  | 0%                 | 0%      |
|                    | Maximum | 51%                 | 15%   | 5%                  | 50%                           | 86%                   | 10%                        | 11%                                       | 22%                | 100%    |
| Bay Area<br>(n=57) | Mean    | 11%                 | 18%   | 1%                  | 10%                           | 50%                   | 3%                         | 0%  | 3%                 | 4%      |
|                    | Median  | 5%                  | 7%    | 0%                  | 4%                            | 50%                   | 1%                         | 0%  | 0%                 | 0%      |
|                    | Minimum | 0%                  | 0%    | 0%                  | 0%                            | 0%                    | 0%                         | 0%  | 0%                 | 0%      |
|                    | Maximum | 65%                 | 100%  | 10%                 | 75%                           | 96%                   | 20%                        | 3%  | 37%                | 100%    |
| SoCal<br>(n=70)    | Mean    | 21%                 | 2%    | 0%                  | 5%                            | 63%                   | 1%                         | 0%  | 2%                 | 5%      |
|                    | Median  | 17%                 | 1%    | 0%                  | 4%                            | 71%                   | 0%                         | 0%  | 0%                 | 0%      |
|                    | Minimum | 0%                  | 0%    | 0%                  | 0%                            | 0%                    | 0%                         | 0%  | 0%                 | 0%      |
|                    | Maximum | 85%                 | 32%   | 16%                 | 65%                           | 98%                   | 30%                        | 5%  | 24%                | 100%    |

<sup>9</sup> Other options include multiracial, mixed race and unwilling to disclose.



**20. Please describe the age ranges that best describes the participants your FRC serves by estimating the percentage of individuals who are:**

|                    |         | Children<br>(ages 0-5) | Adolescents,<br>Children/Youth<br>(ages 6-17) | Adult and<br>Older Adult<br>(ages 18+) | TAY (age<br>ranges of<br>16 through<br>25) | Older Adult<br>(ages 60- +) | Unknown |
|--------------------|---------|------------------------|---|--|--|-----------------------------|---------|
| Northern<br>(n=25) | Mean    | 29%                    | 24%   | 31%                                    | 6%   | 9%                          | 0%      |
|                    | Median  | 20%                    | 25%   | 30%                                    | 4%   | 4%                          | 0%      |
|                    | Minimum | 5%                     | 0%  | 0%                                     | 0%   | 0%                          | 0%      |
|                    | Maximum | 90%                    | 90%   | 80%                                    | 36%  | 28%                         | 5%      |
| Sierra<br>(n=8)    | Mean    | 37%                    | 15%   | 29%                                    | 4%   | 3%                          | 13%     |
|                    | Median  | 20%                    | 9%  | 28%                                    | 1%   | 0%                          | 0%      |
|                    | Minimum | 0%                     | 0%  | 0%                                     | 0%   | 0%                          | 0%      |
|                    | Maximum | 100%                   | 40%   | 61%                                    | 15%  | 15%                         | 100%    |
| Valley<br>(n=18)   | Mean    | 46%                    | 23%   | 23%                                    | 3%   | 5%                          | 0%      |
|                    | Median  | 29%                    | 14%   | 12%                                    | 0%   | 0%                          | 0%      |
|                    | Minimum | 0%                     | 0%  | 0%                                     | 0%   | 0%                          | 0%      |
|                    | Maximum | 100%                   | 85%   | 100%                                   | 25%  | 30%                         | 5%      |
| Capital<br>(n=21)  | Mean    | 44%                    | 12%   | 35%                                    | 4%   | 5%                          | 0%      |
|                    | Median  | 40%                    | 5%  | 45%                                    | 0%   | 4%                          | 0%      |
|                    | Minimum | 5%                     | 0%  | 0%                                     | 0%   | 0%                          | 0%      |
|                    | Maximum | 100%                   | 35%   | 90%                                    | 43%  | 30%                         | 8%      |
| Bay Area<br>(n=57) | Mean    | 31%                    | 12%   | 49%                                    | 2%   | 4%                          | 3%      |
|                    | Median  | 25%                    | 5%  | 50%                                    | 0%   | 0%                          | 0%      |
|                    | Minimum | 0%                     | 0%  | 0%                                     | 0%   | 0%                          | 0%      |
|                    | Maximum | 100%                   | 60%   | 100%                                   | 15%  | 41%                         | 100%    |
| SoCal<br>(n=70)    | Mean    | 31%                    | 15%   | 46%                                    | 1%   | 3%                          | 3%      |
|                    | Median  | 40%                    | 8%  | 47%                                    | 0%   | 1%                          | 0%      |
|                    | Minimum | 0%                     | 0%  | 0%                                     | 0%   | 0%                          | 0%      |
|                    | Maximum | 100%                   | 85%   | 100%                                   | 10%  | 55%                         | 100%    |



**21. Please describe the income-level that best describe the clients your FRC serves by estimating the percentage of households whose annual income is:**

|                 |         | \$0 - \$14,999 | \$15,000 - \$24,999 | \$25,000 - \$34,999 | \$35,000 - \$49,999 | \$50,000 - \$74,999 | \$75,000 - \$99,999 | \$100,000 - \$149,000 | More than \$150,000 | Unknown |
|-----------------|---------|----------------|---------------------|---------------------|---------------------|---------------------|---------------------|-----------------------|---------------------|---------|
| Northern (n=25) | Mean    | 33%            | 28%                 | 16%                 | 9%                  | 2%                  | 0%                  | 0%                    | 0%                  | 12%     |
|                 | Median  | 35%            | 30%                 | 10%                 | 8%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Minimum | 0%             | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Maximum | 90%            | 50%                 | 100%                | 95%                 | 10%                 | 4%                  | 3%                    | 2%                  | 100%    |
| Sierra (n=8)    | Mean    | 37%            | 16%                 | 25%                 | 13%                 | 5%                  | 1%                  | 0%                    | 0%                  | 4%      |
|                 | Median  | 35%            | 13%                 | 20%                 | 13%                 | 3%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Minimum | 0%             | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Maximum | 80%            | 50%                 | 75%                 | 25%                 | 15%                 | 5%                  | 0%                    | 0%                  | 10%     |
| Valley (n=18)   | Mean    | 16%            | 27%                 | 13%                 | 9%                  | 2%                  | 1%                  | 0%                    | 0%                  | 34%     |
|                 | Median  | 3%             | 25%                 | 3%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Minimum | 0%             | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Maximum | 75%            | 95%                 | 50%                 | 70%                 | 20%                 | 10%                 | 0%                    | 0%                  | 100%    |
| Capital (n=21)  | Mean    | 14%            | 25%                 | 27%                 | 6%                  | 3%                  | 0%                  | 0%                    | 0%                  | 24%     |
|                 | Median  | 10%            | 30%                 | 15%                 | 5%                  | 2%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Minimum | 0%             | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Maximum | 70%            | 80%                 | 85%                 | 20%                 | 10%                 | 3%                  | 0%                    | 0%                  | 100%    |
| Bay Area (n=44) | Mean    | 25%            | 17%                 | 15%                 | 12%                 | 5%                  | 3%                  | 1%                    | 0%                  | 21%     |
|                 | Median  | 7%             | 10%                 | 10%                 | 2%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Minimum | 0%             | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Maximum | 100%           | 75%                 | 80%                 | 60%                 | 25%                 | 30%                 | 25%                   | 5%                  | 100%    |
| SoCal (n=70)    | Mean    | 17%            | 29%                 | 24%                 | 13%                 | 4%                  | 2%                  | 1%                    | 0%                  | 10%     |
|                 | Median  | 10%            | 22%                 | 20%                 | 16%                 | 1%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Minimum | 0%             | 0%                  | 0%                  | 0%                  | 0%                  | 0%                  | 0%                    | 0%                  | 0%      |
|                 | Maximum | 80%            | 90%                 | 70%                 | 80%                 | 15%                 | 10%                 | 5%                    | 5%                  | 100%    |

**22. Does your FRC serve any of the following special populations?<sup>10</sup>**

|   | Northern (n=25) | Sierra (n=8) | Valley (n=18) | Capital (n=21) | Bay Area (n=71) | SoCal (n=70) |
|---|-----------------|--------------|---------------|----------------|-----------------|--------------|
| Immigrant/mixed-status families                           | 80%             | 88%          | 89%           | 90%            | 100%            | 79%          |
| Former or current homeless families                       | 92%             | 75%          | 78%           | 86%            | 92%             | 76%          |
| Individuals and/or families impacted by domestic violence | 96%             | 63%          | 72%           | 90%            | 92%             | 74%          |
| Children and youth with special healthcare needs          | 92%             | 63%          | 44%           | 81%            | 79%             | 61%          |
| Teen parents  | 88%             | 63%          | 67%           | 90%            | 73%             | 60%          |
| LGBTQ populations   | 80%             | 50%          | 44%           | 86%            | 79%             | 46%          |
| Family, Friend, and Neighbor (FFN) child care providers   | 68%             | 38%          | 44%           | 43%            | 73%             | 54%          |
| Refugee populations                                       | 8%              | 38%          | 39%           | 43%            | 85%             | 20%          |
| Other unique characteristics or needs <sup>11</sup>       | 20%             | 38%          | 28%           | 43%            | 14%             | 44%          |

<sup>10</sup> Respondents could mark all the options that applied.

<sup>11</sup> Other needs include low income, foster youth, senior, disabilities, trauma, veteran, and among others.

## Programs and Services

**23. Please select the top three well-being services that your FRC offers. By “top three” we are referring to the three well-being services that are used most often by your members.**<sup>12</sup>

|   | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=71) | SoCal<br>(n=70) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Case management and/or Family Navigation services.  | 44%                | 75%             | 72%              | 57%               | 45%                | 93%             |
| Access to emergency and daily living resources (e.g. food, clothing, shelter)               | 80%                | 88%             | 33%              | 52%               | 72%                | 37%             |
| Referrals to healthcare services or public benefit programs (e.g. SNAP, WIC, Medicaid/CHIP) | 60%                | 25%             | 28%              | 48%               | 68%                | 57%             |
| Development screenings and referrals to developmental supports                              | 36%                | 13%             | 39%              | 38%               | 15%                | 24%             |
| Safety resources (e.g. access to car seats, access to bike helmets)                         | 12%                | 13%             | 17%              | 14%               | 45%                | 0%              |
| Home visiting   | 12%                | 25%             | 33%              | 38%               | 1%                 | 27%             |
| Counseling/Therapy  | 16%                | 13%             | 6%               | 19%               | 7%                 | 14%             |
| Differential response   | 16%                | 0%              | 22%              | 24%               | 4%                 | 1%              |
| Child Welfare visitation supervision  | 8%                 | 13%             | 0%               | 0%                | 4%                 | 1%              |
| Other information and referral services   | 12%                | 13%             | 33%              | 10%               | 21%                | 34%             |
| Other <sup>13</sup>   | 4%                 | 25%             | 11%              | 5%                | 10%                | 7%              |
| <u>We do not offer well-being services</u>  | 0%                 | 0%              | 0%               | 0%                | 1%                 | 1%              |

**24. Please select the top three growth and development services that your FRC offers. By “top three” we are referring to the three growth and development services that are used most often by your members.**<sup>14</sup>

|  | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=71) | SoCal<br>(n=70) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Parent education and leadership  | 72%                | 38%             | 83%              | 62%               | 89%                | 94%             |
| Parent/child interaction groups  | 32%                | 25%             | 50%              | 62%               | 73%                | 41%             |
| Playgroup programming for children ages 0-5  | 44%                | 38%             | 28%              | 43%               | 52%                | 21%             |
| Healthy living classes (e.g. nutrition, exercise, anger management, stress relief) | 36%                | 50%             | 50%              | 48%               | 17%                | 26%             |

<sup>12</sup> Respondents could mark a maximum of three options that applied.

<sup>13</sup> Other options include parenting classes, legal aid, primary care, childcare referral, community leadership, mental health wellness, assistance for public benefits, playgroups, services for children with disabilities, and the McKinney-Vento CARE Program.

<sup>14</sup> Respondents could mark a maximum of three options that applied.

|   | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=71) | SoCal<br>(n=70) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Parent Cafes  | 8%                 | 13%             | 22%              | 5%                | 13%                | 43%             |
| Youth development activities/classes  | 52%                | 38%             | 11%              | 19%               | 13%                | 13%             |
| Family economic development   | 8%                 | 0%              | 6%               | 19%               | 6%                 | 29%             |
| Support groups (e.g. child kinship caregivers, new parent groups, 12-step groups) | 28%                | 0%              | 6%               | 19%               | 10%                | 9%              |
| Immigrant services workshops  | 0%                 | 25%             | 0%               | 0%                | 7%                 | 11%             |
| Tax preparation   | 4%                 | 0%              | 6%               | 10%               | 7%                 | 4%              |
| Legal aid   | 4%                 | 13%             | 0%               | 5%                | 3%                 | 1%              |
| Trainings and/or resources for unlicensed care providers (FFNs)                   | 0%                 | 25%             | 6%               | 0%                | 0%                 | 3%              |
| Computer literacy   | 4%                 | 0%              | 6%               | 0%                | 0%                 | 0%              |
| Trainings and/or resources for licensed child care providers                      | 0%                 | 0%              | 6%               | 0%                | 3%                 | 0%              |
| Other <sup>15</sup>   | 4%                 | 13%             | 6%               | 0%                | 1%                 | 4%              |
| <u>We do not offer growth and development services</u>                            | 0%                 | 0%              | 0%               | 0%                | 1%                 | 0%              |

**25. Please select the top three civic engagement services that your FRC offers<sup>16</sup>**

|  | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=18) | Bay Area<br>(n=71) | SoCal<br>(n=70) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Community resource coordination                  | 92%                | 63%             | 83%              | 100%              | 73%                | 80%             |
| Community celebrations                           | 68%                | 25%             | 22%              | 61%               | 32%                | 57%             |
| Community volunteer opportunities                | 52%                | 50%             | 39%              | 44%               | 65%                | 19%             |
| Neighborhood networks                            | 20%                | 0%              | 17%              | 6%                | 48%                | 29%             |
| Promotores network                               | 0%                 | 25%             | 11%              | 17%               | 7%                 | 57%             |
| Advocacy and advocacy training                   | 16%                | 13%             | 33%              | 28%               | 24%                | 19%             |
| Voter registration                               | 4%                 | 25%             | 22%              | 6%                | 20%                | 3%              |
| Violence prevention workshops                    | 12%                | 25%             | 17%              | 6%                | 3%                 | 0%              |
| Other <sup>17</sup>                              | 0%                 | 0%              | 0%               | 0%                | 7%                 | 3%              |
| <u>We do not offer civic engagement services</u> | 4%                 | 25%             | 0%               | 0%                | 1%                 | 0%              |

<sup>15</sup> Other options include GED, court navigation, civic engagement, parents program, arts classes, Life Skills Progression (LSP), and Sexual Abuse prevention.

<sup>16</sup> Respondents could mark a maximum of three options that applied.

<sup>17</sup> Other options include census 2020, legislative education, and parent education.

**26. Please select the top three community building services that your FRC offers.<sup>18</sup>**

|  | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=18) | Bay Area<br>(n=70) | SoCal<br>(n=69) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Collaboration and partnership facilitation         | 88%                | 75%             | 78%              | 78%               | 73%                | 74%             |
| Neighborhood and community organizing              | 38%                | 63%             | 44%              | 61%               | 66%                | 39%             |
| Affordable housing partnership and development     | 33%                | 50%             | 17%              | 33%               | 17%                | 46%             |
| Social policy analysis                             | 4%                 | 0%              | 0%               | 11%               | 41%                | 20%             |
| Disaster recovery/preparedness                     | 33%                | 0%              | 0%               | 0%                | 13%                | 39%             |
| Political and social action                        | 4%                 | 0%              | 6%               | 6%                | 4%                 | 29%             |
| Community economic development                     | 13%                | 0%              | 33%              | 11%               | 6%                 | 9%              |
| Other <sup>19</sup>                                | 4%                 | 0%              | 0%               | 6%                | 6%                 | 4%              |
| <u>We do not offer community building services</u> | 0%                 | 25%             | 11%              | 11%               | 13%                | 0%              |

**27. To what extent does your FRC collaborate with the following types of partner agencies?**

| <b>Health</b>   | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=70) | SoCal<br>(n=70) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 92%                | 75%             | 94%              | 100%              | 91%                | 94%             |
| Have partnered with in the past, but not in the last year | 4%                 | 13%             | 6%               | 0%                | 7%                 | 3%              |
| Have never partnered                                      | 4%                 | 13%             | 0%               | 0%                | 1%                 | 3%              |

| <b>Dental</b>   | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=21) | Bay Area<br>(n=71) | SoCal<br>(n=68) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 88%                | 75%             | 71%              | 86%               | 80%                | 75%             |
| Have partnered with in the past, but not in the last year | 4%                 | 25%             | 18%              | 5%                | 14%                | 18%             |
| Have never partnered                                      | 8%                 | 0%              | 12%              | 10%               | 6%                 | 7%              |

| <b>Public Health</b>                                      | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=21) | Bay Area<br>(n=70) | SoCal<br>(n=69) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 92%                | 88%             | 94%              | 95%               | 91%                | 99%             |
| Have partnered with in the past, but not in the last year | 8%                 | 13%             | 6%               | 5%                | 6%                 | 0%              |
| Have never partnered                                      | 0%                 | 0%              | 0%               | 0%                | 3%                 | 1%              |

<sup>18</sup> Respondents could mark a maximum of three options that applied.

<sup>19</sup> Other options include census participation advocacy, community advocacy, connect parents with community services, EDE Policy, Free Clothes, Diapers, awareness about local resources for families and advocacy training.

| <b>Mental Health</b>                                      | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=16) | Capital<br>(n=20) | Bay Area<br>(n=70) | SoCal<br>(n=70) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 96%                | 88%             | 94%              | 95%               | 90%                | 99%             |
| Have partnered with in the past, but not in the last year | 4%                 | 13%             | 6%               | 5%                | 9%                 | 0%              |
| Have never partnered                                      | 0%                 | 0%              | 0%               | 0%                | 1%                 | 1%              |
| <b>Law Enforcement</b>                                    | Northern<br>(n=23) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=69) | SoCal<br>(n=68) |
| Have partnered with in the last year                      | 87%                | 88%             | 76%              | 75%               | 26%                | 69%             |
| Have partnered with in the past, but not in the last year | 13%                | 13%             | 18%              | 10%               | 55%                | 26%             |
| Have never partnered                                      | 0%                 | 0%              | 6%               | 15%               | 19%                | 4%              |
| <b>Community Development</b>                              | Northern<br>(n=22) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=41) | SoCal<br>(n=66) |
| Have partnered with in the last year                      | 55%                | 63%             | 76%              | 65%               | 54%                | 73%             |
| Have partnered with in the past, but not in the last year | 41%                | 13%             | 24%              | 15%               | 17%                | 24%             |
| Have never partnered                                      | 5%                 | 25%             | 0%               | 20%               | 29%                | 3%              |
| <b>Civic Engagement</b>                                   | Northern<br>(n=23) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=68) | SoCal<br>(n=66) |
| Have partnered with in the last year                      | 30%                | 50%             | 71%              | 50%               | 37%                | 32%             |
| Have partnered with in the past, but not in the last year | 43%                | 25%             | 18%              | 20%               | 53%                | 65%             |
| Have never partnered                                      | 26%                | 25%             | 12%              | 30%               | 10%                | 3%              |
| <b>Economic Development</b>                               | Northern<br>(n=21) | Sierra<br>(n=8) | Valley<br>(n=15) | Capital<br>(n=20) | Bay Area<br>(n=68) | SoCal<br>(n=67) |
| Have partnered with in the last year                      | 29%                | 38%             | 53%              | 30%               | 26%                | 60%             |
| Have partnered with in the past, but not in the last year | 43%                | 38%             | 20%              | 55%               | 54%                | 37%             |
| Have never partnered                                      | 29%                | 25%             | 27%              | 15%               | 19%                | 3%              |
| <b>Social and Human services</b>                          | Northern<br>(n=23) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=67) | SoCal<br>(n=68) |
| Have partnered with in the last year                      | 100%               | 100%            | 94%              | 100%              | 87%                | 96%             |
| Have partnered with in the past, but not in the last year | 0%                 | 0%              | 6%               | 0%                | 9%                 | 4%              |
| Have never partnered                                      | 0%                 | 0%              | 0%               | 0%                | 4%                 | 0%              |



| <b>Schools</b>  | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=67) | SoCal<br>(n=68) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 100%               | 100%            | 94%              | 100%              | 100%               | 100%            |
| Have partnered with in the past, but not in the last year | 0%                 | 0%              | 6%               | 0%                | 0%                 | 0%              |
| Have never partnered                                      | 0%                 | 0%              | 0%               | 0%                | 0%                 | 0%              |

| <b>Housing</b>  | Northern<br>(n=22) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=71) | SoCal<br>(n=67) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 77%                | 100%            | 71%              | 90%               | 83%                | 91%             |
| Have partnered with in the past, but not in the last year | 14%                | 0%              | 18%              | 10%               | 11%                | 6%              |
| Have never partnered                                      | 9%                 | 0%              | 12%              | 0%                | 6%                 | 3%              |

| <b>Child care/preschool/Head Start</b>                    | Northern<br>(n=24) | Sierra<br>(n=8) | Valley<br>(n=16) | Capital<br>(n=20) | Bay Area<br>(n=68) | SoCal<br>(n=68) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 92%                | 88%             | 88%              | 95%               | 93%                | 94%             |
| Have partnered with in the past, but not in the last year | 8%                 | 13%             | 13%              | 5%                | 6%                 | 4%              |
| Have never partnered                                      | 0%                 | 0%              | 0%               | 0%                | 1%                 | 1%              |

| <b>Employment/job training</b>                            | Northern<br>(n=22) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=68) | SoCal<br>(n=68) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 55%                | 88%             | 53%              | 70%               | 79%                | 71%             |
| Have partnered with in the past, but not in the last year | 41%                | 13%             | 41%              | 25%               | 12%                | 25%             |
| Have never partnered                                      | 5%                 | 0%              | 6%               | 5%                | 9%                 | 4%              |

| <b>Legal Services</b>                                     | Northern<br>(n=22) | Sierra<br>(n=8) | Valley<br>(n=17) | Capital<br>(n=19) | Bay Area<br>(n=67) | SoCal<br>(n=69) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 59%                | 88%             | 65%              | 68%               | 79%                | 72%             |
| Have partnered with in the past, but not in the last year | 32%                | 13%             | 18%              | 26%               | 15%                | 28%             |
| Have never partnered                                      | 9%                 | 0%              | 18%              | 5%                | 6%                 | 0%              |

| <b>Immigrant Support</b>                                  | Northern<br>(n=22) | Sierra<br>(n=8) | Valley<br>(n=16) | Capital<br>(n=20) | Bay Area<br>(n=70) | SoCal<br>(n=68) |
|---|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Have partnered with in the last year                      | 32%                | 75%             | 63%              | 80%               | 87%                | 93%             |
| Have partnered with in the past, but not in the last year | 50%                | 0%              | 31%              | 15%               | 7%                 | 7%              |
| Have never partnered                                      | 18%                | 25%             | 6%               | 5%                | 6%                 | 0%              |

| Other <sup>20</sup>                                       | Northern (n=2) | Sierra (n=0) | Valley (n=3) | Capital (n=2) | Bay Area (n=9) | SoCal (n=5) |
|---|----------------|--------------|--------------|---------------|----------------|-------------|
| Have partnered with in the last year                      | 100%           | 67%          | 100%         | 89%           | 40%            | 100%        |
| Have partnered with in the past, but not in the last year | 0%             | 0%           | 0%           | 0%            | 0%             | 0%          |
| Have never partnered                                      | 0%             | 33%          | 0%           | 11%           | 60%            | 0%          |

**28. To what extent is your FRC using the following standards and/or frameworks to guide programming or services?**

| Strengthening Families Framework                               | Northern (n=22) | Sierra (n=8) | Valley (n=18) | Capital (n=21) | Bay Area (n=69) | SoCal (n=70) |
|--|-----------------|--------------|---------------|----------------|-----------------|--------------|
| This framework guides <b>all</b> of our programming/ services  | 50%             | 25%          | 33%           | 33%            | 75%             | 69%          |
| This framework guides <b>most</b> of our programming/ services | 32%             | 25%          | 33%           | 43%            | 10%             | 15%          |
| This framework guides <b>some</b> of our programming/ services | 14%             | 50%          | 17%           | 24%            | 12%             | 14%          |
| We don't use this at all                                       | 5%              | 0%           | 17%           | 0%             | 3%              | 1%           |

| Five Protective Factors  | Northern (n=22) | Sierra (n=8) | Valley (n=16) | Capital (n=21) | Bay Area (n=70) | SoCal (n=69) |
|--|-----------------|--------------|---------------|----------------|-----------------|--------------|
| This framework guides <b>all</b> of our programming/ services  | 23%             | 50%          | 38%           | 38%            | 77%             | 77%          |
| This framework guides <b>most</b> of our programming/ services | 50%             | 13%          | 31%           | 62%            | 13%             | 17%          |
| This framework guides <b>some</b> of our programming/ services | 18%             | 38%          | 19%           | 0%             | 9%              | 3%           |
| We don't use this at all                                       | 9%              | 0%           | 13%           | 0%             | 1%              | 3%           |

| Standards of Quality for Family Strengthening and Support      | Northern (n=22) | Sierra (n=7) | Valley (n=16) | Capital (n=20) | Bay Area (n=67) | SoCal (n=69) |
|--|-----------------|--------------|---------------|----------------|-----------------|--------------|
| This framework guides <b>all</b> of our programming/ services  | 45%             | 0%           | 13%           | 15%            | 70%             | 48%          |
| This framework guides <b>most</b> of our programming/ services | 23%             | 43%          | 50%           | 45%            | 12%             | 14%          |
| This framework guides <b>some</b> of our programming/ services | 18%             | 43%          | 6%            | 40%            | 10%             | 29%          |
| We don't use this at all                                       | 14%             | 14%          | 31%           | 0%             | 7%              | 9%           |

<sup>20</sup> Other options include churches youth service organizations, local government, libraries, and among others.

| Principles of Family Support                                   | Northern (n=19) | Sierra (n=7) | Valley (n=16) | Capital (n=19) | Bay Area (n=68) | SoCal (n=66) |
|--|-----------------|--------------|---------------|----------------|-----------------|--------------|
| This framework guides <b>all</b> of our programming/ services  | 26%             | 14%          | 25%           | 16%            | 74%             | 47%          |
| This framework guides <b>most</b> of our programming/ services | 47%             | 29%          | 38%           | 47%            | 9%              | 14%          |
| This framework guides <b>some</b> of our programming/ services | 16%             | 43%          | 19%           | 32%            | 9%              | 11%          |
| We don't use this at all                                       | 11%             | 14%          | 19%           | 5%             | 9%              | 29%          |

| SAMHSA's Trauma Informed Approach                              | Northern (n=23) | Sierra (n=7) | Valley (n=16) | Capital (n=21) | Bay Area (n=70) | SoCal (n=53) |
|--|-----------------|--------------|---------------|----------------|-----------------|--------------|
| This framework guides <b>all</b> of our programming/ services  | 22%             | 14%          | 19%           | 19%            | 61%             | 17%          |
| This framework guides <b>most</b> of our programming/ services | 39%             | 43%          | 31%           | 19%            | 6%              | 6%           |
| This framework guides <b>some</b> of our programming/ services | 17%             | 29%          | 38%           | 48%            | 19%             | 64%          |
| We don't use this at all                                       | 22%             | 14%          | 13%           | 14%            | 14%             | 13%          |

| Other <sup>21</sup>  | Northern (n=2) | Sierra (n=0) | Valley (n=2) | Capital (n=0) | Bay Area (n=9) | SoCal (n=6) |
|--|----------------|--------------|--------------|---------------|----------------|-------------|
| This framework guides <b>all</b> of our programming/ services  | 0%             | -            | 0%           | -             | 22%            | 67%         |
| This framework guides <b>most</b> of our programming/ services | 100%           | -            | 100%         | -             | 56%            | 0%          |
| This framework guides <b>some</b> of our programming/ services | 0%             | -            | 0%           | -             | 0%             | 17%         |
| We don't use this at all                                       | 0%             | -            | 0%           | -             | 22%            | 17%         |

**29. Which of the following evidence-based or evidence-informed practices and/or approaches is your FRC using?<sup>22</sup>**

|                                    | Northern (n=23) | Sierra (n=8) | Valley (n=11) | Capital (n=15) | Bay Area (n=67) | SoCal (n=49) |
|------------------------------------|-----------------|--------------|---------------|----------------|-----------------|--------------|
| Triple P                           | 22%             | 38%          | 9%            | 27%            | 84%             | 41%          |
| Abriendo Puertas                   | 4%              | 0%           | 18%           | 0%             | 61%             | 29%          |
| Community-identified practices     | 26%             | 63%          | 27%           | 27%            | 18%             | 49%          |
| Incredible Years                   | 0%              | 38%          | 9%            | 13%            | 4%              | 39%          |
| SEEDS for Early Literacy, 24/7 Dad | 0%              | 0%           | 0%            | 0%             | 40%             | 0%           |

<sup>21</sup> Other options include ACEs, ASQs, 7 protective factors, spectrums of prevention, Bridges Out of Poverty, and Father and Friendly principles.

<sup>22</sup> Respondents could mark all the options that applied.

|  | Northern<br>(n=23) | Sierra<br>(n=8) | Valley<br>(n=11) | Capital<br>(n=15) | Bay Area<br>(n=67) | SoCal<br>(n=49) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| Trauma Focused Cognitive Behavioral Therapy (TFCBT)            | 9%                 | 13%             | 18%              | 20%               | 6%                 | 8%              |
| Nurturing Families   | 0%                 | 0%              | 0%               | 0%                | 0%                 | 31%             |
| Nurturing Parenting  | 35%                | 0%              | 9%               | 20%               | 1%                 | 4%              |
| Cognitive Behavioral Intervention for Trauma in School (CBITS) | 4%                 | 25%             | 18%              | 13%               | 0%                 | 6%              |
| Managing and Adapting Practice (MAP)                           | 4%                 | 0%              | 18%              | 7%                | 1%                 | 2%              |
| Seeking Safety   | 13%                | 0%              | 0%               | 0%                | 4%                 | 2%              |
| Child-Parent Psychotherapy (CPP)                               | 4%                 | 0%              | 0%               | 0%                | 4%                 | 4%              |
| Interpersonal Psychotherapy for Depression (IPT)               | 4%                 | 0%              | 0%               | 0%                | 1%                 | 2%              |
| Other <sup>23</sup>  | 57%                | 25%             | 45%              | 73%               | 66%                | 49%             |

| Practices used by FRCs         | Northern<br>(n=25) | Sierra<br>(n=8) | Valley<br>(n=18) | Capital<br>(n=21) | Bay Area<br>(n=71) | SoCal<br>(n=70) |
|--------------------------------|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| One evidence-based practice    | 60%                | 38%             | 33%              | 19%               | 18%                | 10%             |
| Two evidence-based practices   | 24%                | 25%             | 17%              | 48%               | 15%                | 36%             |
| Three evidence-based practices | 4%                 | 38%             | 11%              | 5%                | 56%                | 21%             |
| Four evidence-based practices  | 4%                 | 0%              | 0%               | 0%                | 3%                 | 0%              |
| Five evidence-based practices  | 0%                 | 0%              | 0%               | 0%                | 1%                 | 1%              |
| Six evidence-based practices   | 0%                 | 0%              | 0%               | 0%                | 0%                 | 1%              |
| None <sup>24</sup>             | 8%                 | 0%              | 39%              | 29%               | 6%                 | 30%             |

**30. Does your FRC use any of the following tools for assessment and/or screening?<sup>25</sup>**

|  | Northern<br>(n=22) | Sierra<br>(n=7) | Valley<br>(n=17) | Capital<br>(n=20) | Bay Area<br>(n=64) | SoCal<br>(n=54) |
|--|--------------------|-----------------|------------------|-------------------|--------------------|-----------------|
| ASQ (Ages and Stages Questionnaire)                | 77%                | 43%             | 76%              | 80%               | 86%                | 80%             |
| Family Development Matrix                          | 14%                | 14%             | 29%              | 20%               | 14%                | 46%             |
| ACES (Adverse Childhood Experiences Questionnaire) | 41%                | 43%             | 29%              | 35%               | 13%                | 20%             |
| The Family Assessment Form                         | 14%                | 0%              | 18%              | 5%                | 14%                | 20%             |
| FRIENDS Protective Factors Survey                  | 9%                 | 0%              | 18%              | 35%               | 17%                | 7%              |
| AAPI (Adult Adolescent Parenting Inventory)        | 41%                | 29%             | 18%              | 45%               | 2%                 | 6%              |
| Five Protective Factors Survey                     | 0%                 | 0%              | 0%               | 0%                | 42%                | 0%              |

<sup>23</sup> Other options include Mental Health First Aid, Parent Café, FIT, creative curriculum, ASQ, ACES, 1-2-3 Magic, Family Therapy, PBIS, Safe Care, Second Step, Parenting Wisely, PAT, and Financial Coaching, among others.

<sup>24</sup> These FRCs did not endorse any of the practices in the list of responses, which might indicate that they do not use any practice.

<sup>25</sup> Respondents could mark all the options that applied.

|  |     |     |     |     |    |    |
|--|-----|-----|-----|-----|----|----|
| North Carolina Family Assessment Scale | 0%  | 0%  | 0%  | 0%  | 2% | 0% |
| Other <sup>26</sup>                    | 18% | 14% | 18% | 25% | 9% | 9% |

| Tools for assessment used by FRCs | Northern (n=25) | Sierra (n=8) | Valley (n=18) | Capital (n=21) | Bay Area (n=71) | SoCal (n=70) |
|-----------------------------------|-----------------|--------------|---------------|----------------|-----------------|--------------|
| One tool for assessment           | 12%             | 50%          | 28%           | 14%            | 21%             | 30%          |
| Two tools for assessment          | 56%             | 38%          | 39%           | 43%            | 59%             | 31%          |
| Three tools for assessment        | 16%             | 0%           | 22%           | 24%            | 3%              | 11%          |
| Four tools for assessment         | 4%              | 0%           | 6%            | 10%            | 6%              | 3%           |
| Five tools for assessment         | 0%              | 0%           | 0%            | 5%             | 0%              | 1%           |
| Six tools for assessment          | 0%              | 0%           | 0%            | 0%             | 1%              | 0%           |
| None <sup>27</sup>                | 12%             | 13%          | 6%            | 5%             | 10%             | 23%          |

## Outcomes and Impact

### 31. Does your FRC have a staff person whose job responsibilities include organizational learning, monitoring, evaluation, and/or research?

|   | Northern (n=25) | Sierra (n=7) | Valley (n=15) | Capital (n=21) | Bay Area (n=67) | SoCal (n=59) |
|---|-----------------|--------------|---------------|----------------|-----------------|--------------|
| Yes, currently                              | 40%             | 43%          | 73%           | 76%            | 45%             | 86%          |
| Yes, in the past 5 years, but not currently | 8%              | 14%          | 7%            | 5%             | 1%              | 2%           |
| No, not in the past 5 years                 | 52%             | 43%          | 20%           | 19%            | 54%             | 12%          |

### 32. How many FTE staff do you have that support organizational learning, monitoring, evaluation and/or research?

|          | n  | Mean | Median | Min | Max |
|----------|----|------|--------|-----|-----|
| Northern | 10 | 1    | 1      | 0   | 4   |
| Sierra   | 2  | 3    | 3      | 1   | 5   |
| Valley   | 11 | 1    | 1      | 1   | 4   |
| Capital  | 16 | 1    | 1      | 0   | 6   |
| Bay Area | 28 | 4    | 2      | 0   | 20  |
| SoCal    | 49 | 2    | 1      | 0   | 13  |

<sup>26</sup> Other options include Arizona Self-Sufficiency, AFACTR Americorps Protective Factors Survey, CSSP Protective Factors Survey, Burns Depression DASS, SDQ, PAFAS, DECA, DRDP, Developmental Assets, Edinburg, MCHAT, FMBS, First 5 Intake, PHQ-9, SEEK, PAT, Triple P, PEDS, SESBI-R and strengths and challenge assessment.

<sup>27</sup> These FRCs did not select any of the tools provided in the list of responses, which might indicate that they do not use any tool.